

Response/Clarification of Pre-Bid Queries					
Sl. No.	Page No.	RFP Clause No	Content of RFP requiring clarification	Points of clarification required	Response/ Clarification from ICAR-IASRI
1	12	2.5 ELIGIBILITY AND QUALIFICATION REQUIREMENTS FOR BIDDERS	<p>The Bidder should have experience with Government Departments/ Autonomous Bodies/ PSUs/ Banking and Financial Institutions during last 5 Years as below:</p> <p>Having two work orders with value of minimum INR five Crore for providing Comprehensive AMC of HPC Data Centre.</p> <p>OR</p> <p>Having two work orders with value of minimum INR five Crore for Supply &amp; installation of HPC Data Centre.</p>	<p>Request to change the clause as:</p> <p>The Bidder should have experience with Government Departments/ Autonomous Bodies/ PSUs/ Banking and Financial Institutions during last 5 Years as below:</p> <p>Having two work orders with value of minimum INR five Crore for providing Comprehensive AMC of HPC/ Big Data/ Data Centre.</p> <p>OR</p> <p>Having two work orders with value of minimum INR five Crore for Supply &amp; installation of HPC/ Big Data/ Data Centre.</p>	<b>No Change required.</b>

2	12	2.5 ELIGIBILITY AND QUALIFICATION REQUIREMENTS FOR BIDDERS	The Bidder must have at least 15 technically qualified professionals in the HPC maintenance, and at least 10 technically qualified professionals of Non-IT components of HPC Facility or Data Centre.	<p>Request to change the clause as:</p> <p>The Bidder must have at least 15 technically qualified professionals in the HPC /Data Center maintenance, and at least 10 technically qualified professionals of Non-IT components of HPC Facility or Data Centre.</p>	<b>No Change required.</b>
3	11	2.5 ELIGIBILITY AND QUALIFICATION REQUIREMENTS FOR BIDDERS: Section 2.5, point 5	<p>The Bidder should have experience with Government Departments/ Autonomous Bodies /PSUs /Banking and Financial Institutions during last 5 Years as below: Having two work orders with value of minimum INR five Crore for providing Comprehensive AMC of HPC Data Centre.</p> <p>OR</p> <p>Having two work orders with value of minimum INR five Crore for Supply &amp; installation of HPC Data Centre.</p>	<p>The Bidder should have experience with Government Departments/ Autonomous Bodies /PSUs /Banking and Financial Institutions during last 5 Years as below: Having two work orders with value of minimum INR five Crore for providing Comprehensive AMC of Data Centre</p>	<b>No Change required.</b>

4	11	2.5 ELIGIBILITY AND QUALIFICATION REQUIREMENTS FOR BIDDERS:  Section 2.5 , point 6	The Bidder should be at least CMMI Level 3.0 company.	Looking at complexity of project we request to ask for CMMI Level 5.0 Company to be eligible to participate	<b>No Change required.</b>
5	36	3.33 WARRANTY, SUPPORT AND SUBSCRIPTION	In case of optimisation, performance and enhancement of technologies or EOSL declared by the respective OEM, the bidder may also propose to upgrade/replace with equivalent or higher with latest series of respective product from same or different OEM. Bidder shall submit a list of items Network, Rack Server, Hardware etc. if any, need to replace/upgrade with equivalent or higher configuration, capacity, functions and licenses as per format of Section-VII. STANDARD FORMS. The proposed replacement of the item(s) shall be accepted with full satisfaction and consent of the purchaser. However, these identified items will be remained under the contract. The replaced item(s) may be same or from different OEM, provided;	Kindly clarify, do vendor need to propose upgrade for EOSL item or partner need to have partner support for EOSL Item.	As mentioned, Bidder may also propose to upgrade/replace with equivalent or higher with latest series of respective product from same or different OEM. The proposed replacement of the item(s) shall be accepted with full satisfaction and consent of the purchaser. The bidder has to provide the maintenance and support on their own as per SLA of the items which are declared end of support life (EOSL).

6	83		HARDWARE: A). The bidder has to provide the remaining back to back warranty, subscription and support from the respective OEM. The bidder has to provide the maintenance and support on their own as per SLA of the items which are declared end of support life (EOSL).	Kindly clarify, do vendor need to propose upgrade for EOSL item or partner need to have partner support for EOSL Item.	As mentioned, Bidder may also propose to upgrade/replace with equivalent or higher with latest series of respective product from same or different OEM. The proposed replacement of the item(s) shall be accepted with full satisfaction and consent of the purchaser. The bidder has to provide the maintenance and support on their own as per SLA of the items which are declared end of support life (EOSL).
7	28	3.17 PAYMENT TERMS:	3.17.1.1 Payment for operation and maintenance shall be paid on quarterly basis after satisfactorily completion of the quarter. The due payment will be credit (after deduction penalty, if any) within 45 working days on submission of clean invoice of the respective quarter.	Requesting to release the payment of OEM B2B items on advance basis to reduce the finance costs.	<b>No Change required.</b>

8	36	3.33 WARRANTY, SUPPORT AND SUBSCRIPTION	3.33.1 The proposed contract will start from date as defined in contract agreement.	Kindly confirm the AMC "From - To period" to align the same with OEM support database.  Renewal period for the OEM B2B items shall be from the current warranty / B2B expiry date.	<b>No Change required</b>
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